## CERTIFICATION OF ENROLLMENT

## SUBSTITUTE HOUSE BILL 1402

Chapter 391, Laws of 2009

61st Legislature 2009 Regular Session

INDUSTRIAL INSURANCE APPEALS--CONTACT WITH PROVIDERS

EFFECTIVE DATE: 07/26/09

Passed by the House April 18, 2009 Yeas 56 Nays 41

FRANK CHOPP

Speaker of the House of Representatives

Passed by the Senate April 8, 2009 Yeas 29 Nays 18

BRAD OWEN

President of the Senate

Approved May 7, 2009, 2:24 p.m.

## CERTIFICATE

I, Barbara Baker, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **SUBSTITUTE HOUSE BILL 1402** as passed by the House of Representatives and the Senate on the dates hereon set forth.

BARBARA BAKER

Chief Clerk

FILED

May 8, 2009

Secretary of State State of Washington

CHRISTINE GREGOIRE

Governor of the State of Washington

## SUBSTITUTE HOUSE BILL 1402

AS AMENDED BY THE SENATE

Passed Legislature - 2009 Regular Session

State of Washington 61st Legislature 2009 Regular Session

**By** House Commerce & Labor (originally sponsored by Representatives Williams, Campbell, Conway, Moeller, and Green)

READ FIRST TIME 02/20/09.

1 AN ACT Relating to contact with medical providers after appeals 2 have been filed under industrial insurance; adding a new section to 3 chapter 51.52 RCW; and creating a new section.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 <u>NEW SECTION.</u> Sec. 1. A new section is added to chapter 51.52 RCW 6 to read as follows:

(1)(a) Except as provided in (b) through (d) of this subsection, 7 8 after receipt of the notice of an appeal that has been filed under RCW 51.52.060(2), the employer and its representatives shall not have 9 10 contact to discuss the issues in question in the appeal with any 11 medical provider who has examined or treated the worker at the request 12 of the worker or treating medical provider, unless written authorization for contact is given by the worker or the worker's 13 14 representative. Written authorization is only valid if given after the 15 date that the appeal is filed and expires ninety days after it is signed. 16

(b) Contact is permitted as necessary for the ongoing management of the claim, including but not limited to communication regarding the worker's treatment needs and the provider's treatment plan, vocational 1 and return-to-work issues and assistance, and certification of the 2 worker's inability to work, unless these issues are in question in the 3 appeal.

4 (c) If the employer or its representatives wish to communicate with 5 the examining or treating medical providers concerning the issues in 6 question in the appeal, and no written authorization from the worker or 7 the worker's representative has been obtained, the communication must 8 either be:

9 (i) In writing, including by e-mail, sent contemporaneously to all 10 parties with a distinct notice to the provider that any response must 11 be in writing, including by e-mail;

(ii) In person, by telephone, or by videoconference, at a date and time mutually agreed to by all parties, with the worker or the worker's representative given the opportunity to fully participate; or

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(iii) Pursuant to a properly scheduled and noted deposition.

16 (d) Written authorization is not required if the worker fails to 17 identify or confirm the examining or treating medical provider as a 18 witness as required by the board.

(2)(a) Except as provided in (b) and (c) of this subsection, after 19 receipt of the notice of an appeal under RCW 51.52.060(2), the worker 20 21 and the representative for the worker, if any, shall not have contact 22 to discuss the issues in question in the appeal with any medical provider who has examined the worker at the request of the employer 23 24 pursuant to RCW 51.36.070, unless written authorization for contact is 25 given by the employer or its representative. Written authorization is only valid if given after the date that the appeal is filed and expires 26 27 ninety days after it is signed.

(b) If the worker or the worker's representative wishes to communicate with a medical provider who has examined the worker pursuant to RCW 51.36.070, and no written authorization from the employer or its representative has been obtained, the communication must either be:

(i) In writing, including by e-mail, sent contemporaneously to all parties with a distinct notice to the provider that any response must be in writing, including by e-mail;

36 (ii) In person, by telephone, or by videoconference, at a date and 37 time mutually agreed to by all parties, with the department, employer, and their representatives given the opportunity to fully participate;
 or

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(iii) Pursuant to a properly scheduled and noted deposition.

4 (c) Written authorization is not required if the employer fails to 5 identify or confirm the examining medical provider as a witness as 6 required by the board.

7 (3) Subsections (1) and (2) of this section do not apply to the 8 department.

9 (a) Except as provided in (b) through (d) of this subsection, after an appeal has been filed under RCW 51.52.060(2), a conference has been 10 held to schedule hearings, and the worker has named his or her 11 witnesses, the department and its representatives shall not have 12 contact to discuss the issues in question in the appeal with any 13 medical provider who has examined or treated the worker at the request 14 of the worker or treating medical provider and has been named as a 15 16 witness by the worker or their representative unless written 17 authorization for contact is given by the worker or the worker's representative. Written authorization is only valid if given after the 18 19 date that the appeal is filed and expires ninety days after it is 20 signed.

(b) Contact is permitted as necessary for the ongoing management of the claim, including but not limited to communication regarding the worker's treatment needs and the provider's treatment plan, vocational and return-to-work issues and assistance, and certification of the worker's inability to work, unless these issues are in question in the appeal.

(c) If the department or its representatives wish to communicate with the examining or treating medical providers concerning the issues in question in the appeal, and no written authorization from the worker or the worker's representative has been obtained, the communication must either be:

(i) In writing, including by e-mail, sent contemporaneously to all
 parties with a distinct notice to the provider that any response must
 be in writing, including by e-mail;

(ii) In person, by telephone, or by videoconference, at a date and time mutually agreed to by all parties, with the worker or the worker's representative given the opportunity to fully participate; or

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(iii) Pursuant to a properly scheduled and noted deposition.

(d) Written authorization is not required if the worker fails to
 identify or confirm the examining or treating medical provider as a
 witness as required by the board.

(4)(a) Except as provided in (b) and (c) of this subsection, after 4 an appeal has been filed under RCW 51.52.060(2), a conference has been 5 held to schedule hearings, and the worker has named his or her 6 7 witnesses, the worker and the representative for the worker, if any, shall not have contact to discuss the issues in question in the appeal 8 with any medical provider who has examined the worker at the request of 9 the department pursuant to RCW 51.36.070, unless written authorization 10 for contact is given by the department or its representatives. 11 Written authorization is only valid if given after the date that the appeal is 12 13 filed and expires ninety days after it is signed.

(b) If the worker or the worker's representative wishes to communicate with a medical provider who has examined the worker pursuant to RCW 51.36.070, and no written authorization from the department or its representative has been obtained, the communication must either be:

(i) In writing, including by e-mail, sent contemporaneously to all
parties with a distinct notice to the provider that any response must
be in writing, including by e-mail;

(ii) In person, by telephone, or by videoconference, at a date and time mutually agreed to by all parties, with the department or its representatives given the opportunity to fully participate; or

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(iii) Pursuant to a properly scheduled and noted deposition.

(c) Written authorization is not required if the department fails to identify or confirm the examining medical provider as a witness as required by the board.

(5) Upon motion by either party, the industrial appeals judge 29 assigned to the case may determine whether a party has made itself 30 31 reasonably available to participate in an in-person, telephone, or 32 videoconference communication as provided in subsections (1)(c)(ii), (2)(b)(ii), (3)(c)(ii), and (4)(b)(ii) of this section. 33 If the industrial appeals judge determines that a party has not made itself 34 reasonably available, the judge may determine appropriate remedies 35 including but not limited to setting a date and time for the contact 36 37 being requested by a party, sanctioning the party who has not 38 reasonably made itself available, or both.

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(6) This section only applies to issues set forth in a notice of
 appeal under RCW 51.52.060(2).

3 (7) This section does not limit the reporting requirements under 4 RCW 51.04.050 and 51.36.060 for issues not set forth in a notice of 5 appeal.

6 (8) The department and board may adopt rules as necessary to 7 implement the provisions of this section.

8 (9) A medical provider who discusses issues on appeal with the 9 department or with any employer or worker or representative of any 10 employer or worker in violation of this section shall not be held 11 liable for such communication.

12 <u>NEW SECTION.</u> Sec. 2. This act applies to orders entered on or 13 after the effective date of this section.

> Passed by the House April 18, 2009. Passed by the Senate April 8, 2009. Approved by the Governor May 7, 2009. Filed in Office of Secretary of State May 8, 2009.